

FREQUENTLY ASKED QUESTIONS

1. Who is eligible for the Raffle?

All Petaluma Health Center patients (18 years or older) are eligible upon making payments in \$25 increments. Anyone else is eligible to participate by donating \$25 per entry.

2. When will I receive my Raffle ticket?

Raffle tickets will be distributed at the time of payment. For patients paying on-site, tickets will be distributed at the Health Center. For patients paying by mail, the tickets will be sent with a receipt by mail.

3. What if I do not have an outstanding balance, but would like to enter the Raffle?

Patients who do not have outstanding balances may purchase raffle tickets at the price of \$25 per entry.

4. What if I pay more than \$25?

You will receive a raffle ticket for every increment of \$25 paid. For example, a payment between \$75 and \$99 would receive three raffle tickets.

5. When are the Raffle drawings?

The Raffle drawing will be held on the third Wednesdays of each month from all eligible raffle tickets. Winners need not be present to win.

6. How will I know if I won?

PHC staff will contact the winning patient in order to arrange delivery of the prize and schedule the free consultation with the PHC nutritionist.

7. Is the prize the same each month?

YES. Each month the PHC Grocery Raffle will be a \$500 gift certificate to a local grocery store and a consultation with the PHC nutritionist.

8. Who do I contact with questions?

Petaluma Health Center staff is always ready to serve you. Please call 559-7500, option 8, for additional information, and detailed rules of this raffle.